



Market Segment:

Healthcare

Country of Installation:

Pisa, Italy

Year of Expansion:

2009

End Customer:

**Pontedera (PI) Hospital,
Felice Lotti**

System Integrator:

T.P.M.

Solutions:

**Emergency and operational
communication for medical staff
and visitors**

Public Address

**Integration with 3rd
party systems**

Key Products:

IP Intercoms for Cleanroom

**Operator microphone for
control room**

IP Speakers

IP Audio integration kit

Vandal resistant intercom

Key Technology:

**An end-to-end IP based critical
communication platform for
operational, security, and safety
communication needs**

Zenitel helps streamlining operations at Pontedera Hospital

The End User

The Felice Lotti hospital is located in Pontedera, in the province of Pisa, serving healthcare needs for approximately 110,000 inhabitants. The Lotti Hospital is part of the “Hospitals that promote health” (HPH) project and the “Bollini Rosa” program of the National Observatory on Women’s Health (O.N.Da), which has awarded it as a hospital “close to women.”

The Requirement

The customer wanted a single critical communication platform that caters to their operational, security, and safety communication needs, inside and out. To enhance security in vulnerable areas such as parking, the customer requested video-reinforced communication to see and react swiftly. Additionally, since the hospital sprawls across multiple buildings, medical staff needed a communication solution that works seamlessly across buildings to coordinate daily operations.

This critical communication platform should also integrate seamlessly with other 3rd party platforms such as DECT, PABX to enhance cohesion across hospital personnel.

